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QUALITY POLICY

Africhill provides a large spectrum of activities/services in the manufacturing, construction, and commercial development industries.

An increasingly competitive marketplace requires both an interactive and proactive commitment to meeting the requirements of the client through continual improvement and enhanced efficiency, ensuring client satisfaction. There is the need to plan and control the quality of the company's management, production and construction processes to achieve this client satisfaction, by working to an assured level of quality.

To achieve this objective the management of Africhill is committed to a quality assurance system based on the requirements of international standard ISO 9001:2008.

Whilst the final responsibility for the company's operations and quality rests with the Managing Director, the company cannot achieve its objectives without the involvement of each individual taking responsibility for the quality of their own work. Adherence to Company procedures will ensure that quality goals are met and should problems arise, they are resolved promptly and in a manner that will prevent recurrence.

The procedures used in our system are continually reviewed and techniques improved whenever and wherever necessary. A philosophy of continuous improvement has been adopted by Africhill to ensure our quality system will be a continuously evolving programme, and one which is relevant to the company's organisational aims and goals, as well as meeting the needs and expectations of our clients.

The attainment of these quality goals requires strong and responsive management and a united commitment from all staff. The outcome will be a respected reputation for the quality of our work and a rewarding place to work. The factory Manager has authority to intercede with the performance of work to ensure that the company's policies and contract requirements are adhered to.

As a consequence of their individual responsibility for quality, all personnel are required to participate in, and contribute to, activity plans for quality maintenance and improvement. Quality awareness will be encouraged through quality philosophies together with training and education where necessary, to supplement managerial and vocational skills

Jaco Schultz
Managing Director